

LIVINGSTON INTERNATIONAL

A corporate profile, history, products,
services and coverage.

CLEARING THE WAY

Livingston International focuses on customs brokerage and trade compliance, offering international trade consulting, global trade management and freight forwarding.

Quick facts

- Largest customs broker in Canada
- Third largest entry filer in the U.S.
- One of the largest filers of Automated Commercial Environment (ACE) entries in the U.S.
- Diverse client base of over 48,000 importers and exporters
- Located at over 110 key border crossings, sea ports, airports and other strategic locations in the U.S., Canada, Mexico, Europe and Asia
- Approximately 3,100 employees in 15 countries
- 296 licensed customs brokers and 310 certified customs specialists globally

By continually investing in our people, process and technologies, we give businesses the edge they demand in today's highly competitive marketplace.

Leadership

Our specialization in customs clearance and trade compliance is the cornerstone of our business. As a leading customs broker in Canada and the U.S., we simplify importing and exporting by managing the vast nexus of government agencies, regulations, protocols and information. We create a fast and efficient digital information exchange so goods flow seamlessly, across borders and across the globe.

Keeping trade flowing

We are in the information business, capturing, validating, and delivering information to help manage supply chains. Our operating systems and technology are designed and upgraded to drive efficiency. Our internal processes are standardized and all of our offices are connected to balance workflow and keep our clients' goods moving. We have the skills and systems to transform a data-intensive process into a fast and efficient digital information flow so goods accelerate across borders and around the globe.

Mitigating risk

In a highly security-driven world, the ability to ship goods across borders is no easy task. That is why clients look to Livingston to help avert risk before their shipments arrive at the border. With a strong focus on trade compliance, we mitigate risk by staying on top of legislation and evolving trends, and design practical solutions to address future regulatory changes before they become enacted.

Putting clients first

At Livingston, we understand that the very things our clients ship are the lifeblood of their company. That is why we provide them with consistent service and constant support 24 hours a day, seven days a week, 365 days a year.

Growing strong

Livingston is committed to growing organically, but also investing where it matters. Our strategy aims to grow our U.S. market share and our lines of business. We're doing this by winning new clients, offering additional services to existing clients, enhancing our technology, and leading industry change. Where there's a good fit, we also acquire other U.S. customs brokers with attractive air/ocean brokerage and forwarding capabilities.

Our purpose

SIMPLIFY TRADE

We provide clarity in a world of trade complexity, so business can grow further, faster and smarter.

OUR SERVICES

Whether you have 5 shipments a year or 5000, a single supplier or a global supply chain, **Livingston is your business partner in customs and trade management.**

Customs Brokerage

We help you manage your imports and compliance processes every step of the way, reducing risk and improving your visibility in the customs process.

- U.S., Canada and Mexico customs clearance
- Foreign trade zone services
- Self-clearance solutions
- Non-resident importer services

Global Trade Management

For larger companies, we offer long-term management of all global trade operations and compliance. We can support your team with the right talent, processes and technology

- Import/export operations solutions
- Global product data management
- Duty management
- Restricted party screening services
- U.S.-Mexico border management

Trade Consulting

Our experts help you implement compliance programs, manage NAFTA Certificates, meet audit requirements, recover duties and taxes, and manage border security.

- International trade compliance
- International trade agreements
- Duty and tax recovery
- Appeals, disputes and disclosures
- Supply-chain safety and security
- Customized training and support services

Trade Technology

Scalable and automated, Livingston's trade software simplifies the complexities of global trade for all companies and every level of shipment volume.

- Global trade management
- Customs information access
- Freight tracking
- Self-filing solutions

Freight Forwarding

We arrange the most efficient transportation by air, ocean, rail, truck or intermodal, from point of origin through to final destination.

- Air, ocean and ground freight
- Special project cargo moves
- Export documentation
- Freight management services
- Cargo insurance

Business Process Outsourcing

We help streamline your business with program management, information management, and contact center services.

- Program management
- Carrier and eManifest services
- Contact center services
- Information management

Trade Technology. Simplify your operations.

Customs information access

Check the customs release status of your shipments. Search entry summary details by product, supplier and carrier. Perform trend and scenario analysis by imported product, vendor and country of origin for any specified time period.

Global trade management

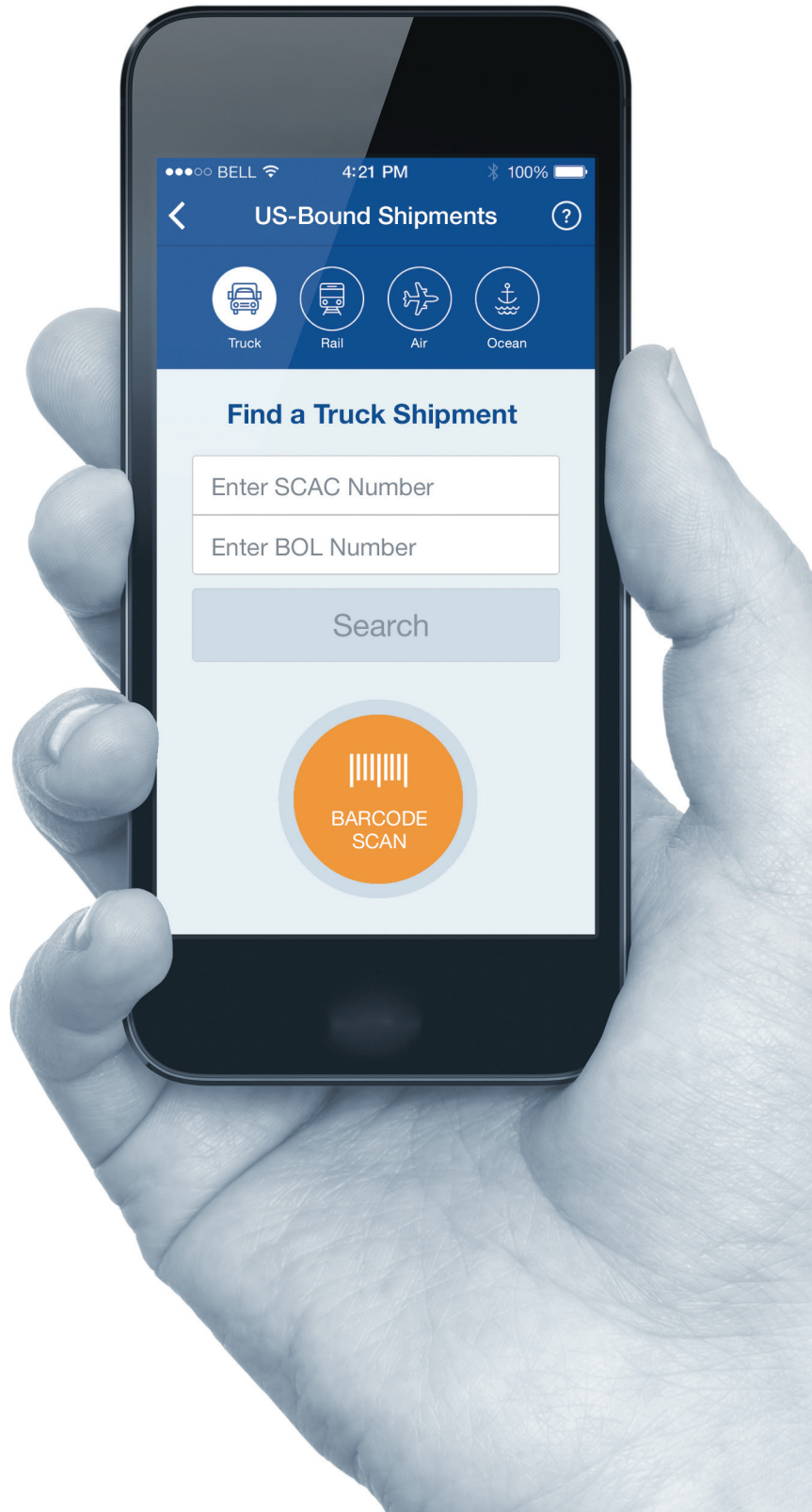
TradeSphere® global trade management software: A compliance manager's ultimate global dashboard. Manage your import and export trade processes. Control fixed costs. Maintain a global trade compliance audit trail. And more.

Self-filing solutions

Large-scale importers: Complete the customs release and entry processing with our do-it-yourself customs clearance systems. File with U.S. CBP and CBSA in Canada. Get expert support from Livingston when you need it. It's the ideal safety net.

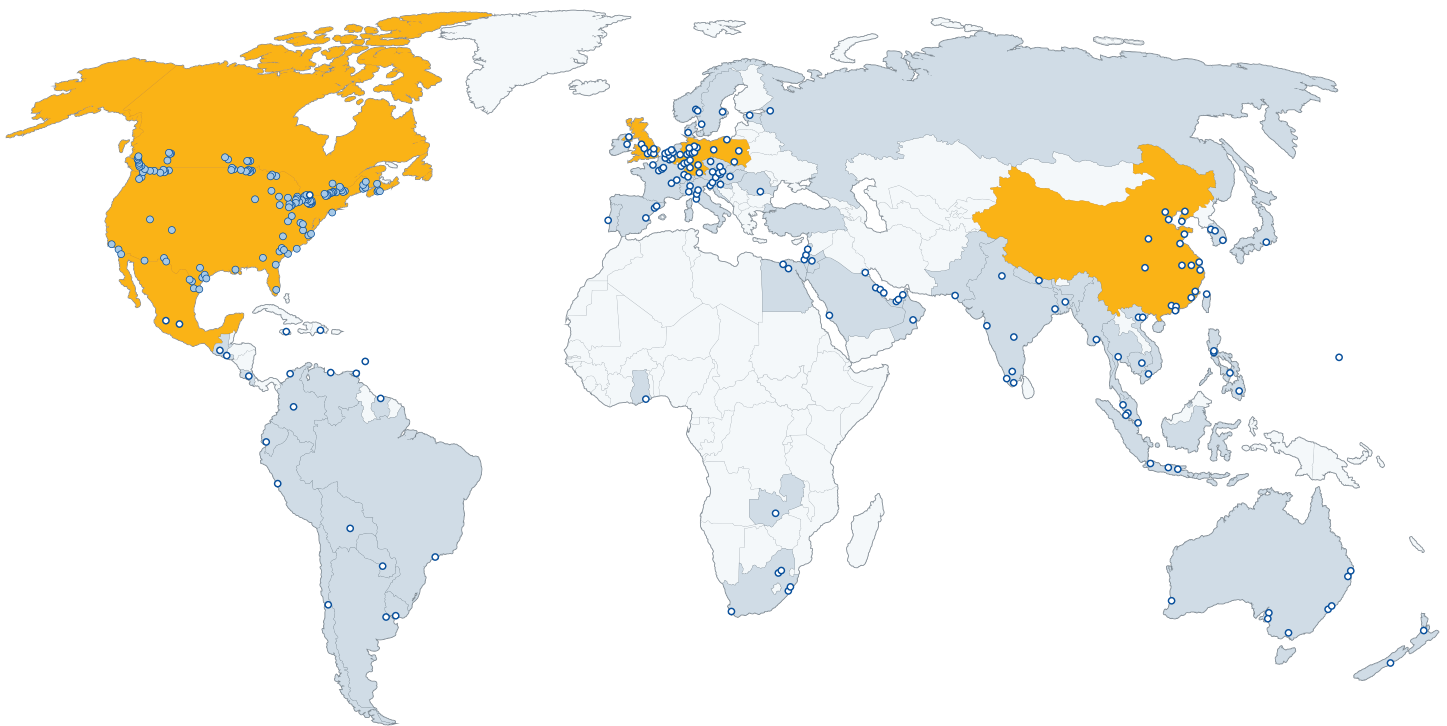
Freight tracking





Easily track your shipments. See completed documentation related to your cargo. Get an estimated delivery time that is continuously updated. Receive freight management reports that you can share with others.



WE'VE GOT YOU COVERED

With **Livingston personnel in 110 offices worldwide** and more than **500 partner agents in 200 cities** around the globe, Livingston has the people and resources in place to get your shipments where they need to be - on time, every time.



-  Livingston Office Locations
-  Livingston Agent Locations
-  Countries with Livingston offices
-  Countries with Livingston agent offices

OUR COMPANY

Founded in 1945 in Tillsonburg, Ontario, Livingston offers expert trade-related services throughout North America and globally, to companies involved in international trade.

With over 70 years of experience and an unparalleled depth of knowledge, we educate companies engaged in international trade and serve as their trusted advisor.

Historical highlights



Contact Livingston

CALL 1-800-837-1063

or visit www.livingstonintl.com

Online resources

To access our extensive database, go to www.livingstonintl.com/resources, where you will find:

- Useful resources for importers/exporters
- Guides for importing and exporting
- Commonly used forms
- Guides to government regulations and customs requirements
- Industry news and advisories

Shipment tracking

Track your shipments on the go. The Livingston Shipment Tracker App lets you quickly and easily check the clearance status of your shipments through the U.S. and Canadian borders, keeping you informed of your shipment's status no matter where you are. The Livingston Shipment Tracker App can be downloaded from the App Store, Google Play, or BlackBerry World.

At your desk? Get real-time status updates of your shipments with Shipment Tracker:

www.livingstonintl.com/shipment-tracker

Educational webinars

Livingston offers a number of live and on-demand webinars, free of charge, every month. You can find a list of upcoming webinars at www.livingstonintl.com/webinars.

Our webinars are hosted by Livingston's subject matter experts, who have the knowledge and experience to answer all of your trade and compliance questions.

Topics include:

- Importing to Canada
- Importing to the U.S.
- NAFTA compliance
- Canadian sales tax
- Valuation (U.S. and Canada)
- And many more

To attend, simply click on the session date and fill in the registration form. Be sure to check back often to see what new and exciting webinars we have coming up.